



*Billing and Collection Solutions  
Specialist*



*Your Medical Billing  
Outsourcing Partner*



[www.spanmedicare.com](http://www.spanmedicare.com)



# Span Medicare

**SPAN Medicare is Billing Management Company based in US with offshore service delivery centers in India provides electronic Medical Billing, Medical Records Retrieval and Insurance Claims Processing Services for the US Healthcare industry.**

**Our unique outsourcing model offers a highly cost effective and reliable solution to the Medical Billing Service Providers, Hospitals and Clinics in USA targeting efficient services, higher growth rates, larger capacities and better Return on Investments (ROI).**

**Our International Customer Contact Center provides an active interface for offshore coordination and support.**

**A state-of-the-art facility, industry standard Medical Billing and Claims Processing software and a dedicated team of professionals provide a strategic mix that helps us deliver excellent quality of service consistently.**

**Quick turnaround times and a quality driven process that ensures very low rejection rates, we are fast emerging as preferred outsourcing partners across the US Healthcare industry.**

Span Medicare, 203 Mill Street Milton DE 19968

Ph: 302-380-3886

Web: [www.spanmedicare.com](http://www.spanmedicare.com)



# Our Services

**All BackOffice Operations are managed by trained Billing professionals under real time guidance and monitoring ensuring high accuracy and quality. The services offered are:**

- ❖ **Medical Billing Retrieval**
- ❖ **Coding - ICD-9-CM, CPT-4 and HCPCS coding**
- ❖ **Charge Entries**
- ❖ **Electronic Claim Filing**
- ❖ **Processing Claims with Insurance Companies and other third party payers**
- ❖ **Posting of all Insurance company Explanation of Benefits and**
- ❖ **Personal Receipts**
- ❖ **Account Receivables Management - Collections, A/R follow-up: Insurances and Patients**
- ❖ **Eligibility and benefits verification**
- ❖ **Handling all reimbursement issues with Medicaid, Medicare, Tricare, Managed**
- ❖ **Care, and Worker's Compensation**
- ❖ **Patient Appointment Scheduling**
- ❖ **Providing a wide range of customized Management Report**

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# Who Should Outsource To Us?

**US based Medical Billing Service Providers & Companies seeking:**

- ❖ **Faster Growth**
- ❖ **Better Margins**
- ❖ **Larger Capacities**
- ❖ **Fast Turnaround times**
- ❖ **Reliability and Consistency**
- ❖ **Excellent Quality of Service**

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# Why Outsource To Us?

- ❖ **Transparency of Operations**
- ❖ **Highly Economical Services**
- ❖ **International Contact Center for 24/7 Customer Support and Helpdesk**
- ❖ **Large pool of trained manpower resources**
- ❖ **Guaranteed Accuracy**
- ❖ **Low Rejection Rates**
- ❖ **Quick Turnaround Times**
- ❖ **HIPAA compliant**
- ❖ **Assured Security and Confidentiality of Transactions**
- ❖ **State-of-the-art Infrastructure and 24 hr. systems maintenance/support**



# Our India Advantage

- ❖ **A virtual 12-hour time zone difference with USA**
- ❖ **A large pool of English speaking, highly educated manpower**
- ❖ **Cost of qualified personnel is amongst the lowest in the world**
- ❖ **Highly advanced and robust IT and Telecom infrastructure across the country**
- ❖ **Stable Legislative and Economic Framework**
- ❖ **Strong initiative and support of the Government of India to the Information Technology industry**



# Contact Us

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## **USA**

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